



## Lodging Deposit & Cancellation Policies

### **State Park Guidelines**

- Guest must be at least 18 years of age to check in
- Valid photo ID and credit card required at time of check in

### **Cabins/Cottages**

- Deposit of 50% of total due at time of booking
- Remaining balance due on arrival
- Cancel without penalty 30 or more days prior to arrival
- Cancel with loss of deposit 29 days or less prior to arrival

### **Lodge Rooms**

- Deposit equal to 1 night stay due at time of booking
- Remaining balance due on arrival
- Cancel without penalty 5 or more days prior to arrival
- Cancel with loss of 1 night deposit 4 days or less prior to arrival

### **Pet Policy**

As part of our commitment to deliver the highest level of service to our guests, Canaan Valley Resort welcomes pets staying with their owners in either the lodge or cabins. Accommodations are limited; we suggest verifying availability at time of reservation. The guidelines below outline pet policies in effect as of July 10, 2025:

1. Limit 2 dogs per cabin or lodge room
2. Cats are not permitted in CVR facilities
3. Non-refundable Pet Fees are as follows:  
Lodge Room: \$25/night (plus tax/fees)  
Cabin or Cottage: \$35/night (plus tax/fees)
4. Dogs are only permitted in designated pet friendly cabins or lodge rooms. Pets are not permitted in human friendly designated accommodations.
5. A \$250 cleaning fee will be required of any renter in a human friendly accommodation found to have a dog.
6. The resort will make the final determination of whether a specific dog will be permitted.
7. Dogs are to remain on a leash at all times within Canaan Valley Resort State Park. They may not access any food and beverage outlets, pool areas, conference center or golf course.
8. The owner is responsible for pet waste cleanup. Fees may apply if additional cleaning is needed.

9. If the pet is the cause of guest complaints, the owner will be contacted immediately and Canaan Valley Resort State Park reserves the right to require the owner to remove the pet or check-out. Guest accommodation fees will not be returned.
10. The resort, at its discretion, is not required to provide any warning or second chance for violations of any policy.
11. The owner will be billed for any loss of revenue as a result of the pet's behavior.

The pet owner agrees to hold harmless, and defend, Canaan Valley Resort State Park, its agents and employees from any and all liability, claims, losses, costs, expenses and damages, whether direct or indirect, (including reasonable attorney fees) arising out of, or relating to, any claim for personal injury or property damage caused by the pet.

Thank you for choosing Canaan Valley Resort State Park. We look forward to making your stay as enjoyable as possible.